

Privacy Policy

1. Data protection at a glance

General information

The following information provides a simple overview of what happens to your personal data when you visit this website. Personal data is any data that can personally identify you. Detailed information on data protection can be found in the privacy policy listed below this text.

Data collection on this website

Who is responsible for data collection on this website?

The data processing on this website is carried out by the website operator. You can find their contact details in the "*Note on the Responsible Entity*" section of this privacy policy.

How do we collect your data?

Your data is collected when you provide it to us. This can be data that you enter into a contact form, for example.

Other data is automatically collected by our IT systems or with your consent when you visit the website. This is mainly technical data (e.g., internet browser, operating system, or time of page access). This data is collected automatically as soon as you enter this website.

What do we use your data for?

Some of the data is collected to ensure the proper functioning of the website. Other data may be used to analyze your user behavior.

What rights do you have regarding your data?

You have the right to receive information about the origin, recipient, and purpose of your stored personal data free of charge at any time. You also have the right to request the correction or deletion of this data. If you have given your consent to data processing, you can revoke this consent at any time for the future. You also have the right to request the restriction of the processing of your personal data under certain circumstances. Furthermore, you have the right to lodge a complaint with the competent supervisory authority.

For this purpose and for any further questions about data protection, you can always contact us.

2. Hosting

We host the content of our website with the following provider:

External Hosting

This website is hosted externally. The personal data collected on this website is stored on the servers of the hosting provider(s). This may primarily include IP addresses, contact requests, meta and communication data, contract data, contact details, names, website access, and other data generated via a website.

External hosting is done to fulfill our contract obligations towards our potential and existing customers (Art. 6(1)(b) of the General Data Protection Regulation [GDPR]) and in the interest of a secure, fast, and efficient provision of our online services by a professional provider (Art. 6(1)(f) GDPR). If consent has been requested, the processing is carried out solely based on Art. 6(1)(a) GDPR and § 25(1) of the German Federal Data Protection Act (Bundesdatenschutzgesetz, BDSG); the consent can be revoked at any time.

Our hosting provider(s) will process your data only to the extent necessary to fulfill their contractual obligations and will follow our instructions regarding this data.

We use the following hosting provider(s):

dogado GmbH Antonio-Segni-Straße 11 D-44263 Dortmund

Data processing agreement

We have entered into a data processing agreement (DPA) with the above-mentioned service provider for the use of their services. This is a legally required agreement that ensures that this service provider processes the personal data of our website visitors only in accordance with our instructions and in compliance with the GDPR.

3. General Notes and Mandatory Information

Data Protection

The operators of these pages take the protection of your personal data very seriously. We treat your personal data confidentially and in accordance with the statutory data protection regulations and this privacy policy. When you use this website, various personal data is collected. Personal data is data that can be used to personally identify you. This privacy policy explains what data we collect and how we use it. It also explains how and for what purpose this is done. We would like to point out that data transmission over the Internet (e.g., communication by email) may have security vulnerabilities. Complete protection of data from access by third parties is not possible.

Note on the Responsible Entity

The responsible entity for data processing on this website is: dogado GmbH Antonio-Segni-Straße 11 D-44263 Dortmund Phone: +49 (0) 231 / 28 66 20 0 Email: info@dogado.de

The responsible entity is the natural or legal person who, alone or jointly with others, decides on the purposes and means of processing personal data (e.g., names, email addresses, etc.).

Storage Duration

Unless a more specific storage period is specified in this privacy policy, your personal data will remain with us until the purpose for data processing ceases to exist.

If you assert a legitimate request for deletion or revoke your consent to data processing, your data will be deleted, unless we have other legally permissible reasons for storing your personal data (e.g., tax or commercial retention periods); in the latter case, deletion will occur after these reasons cease to apply.

General notes on the legal bases for data processing on this website

If you have given your consent to the processing of data, we process your personal data based on Art. 6(1)(a) of the General Data Protection Regulation (GDPR) or Art. 9(2)(a) of the GDPR if special categories of data pursuant to Art. 9(1) of the GDPR are processed. In the event of explicit consent to the transfer of personal data to third countries, the data processing also takes place based on Art. 49(1)(a) of the GDPR. If you have consented to the storage of cookies or access to information on your device (e.g., via device fingerprinting), the data processing is additionally based on § 25(1) of the Telemedia Act (TTDSG). Consent can be revoked at any time. If your data is necessary for the performance of a contract or for pre-contractual measures, we process your data based on Art. 6(1)(b) of the GDPR. Furthermore, we process your data if it is necessary for compliance with a legal obligation based on Art. 6(1)(c) of the GDPR. Data processing may also be based on our legitimate interests pursuant to Art. 6(1)(f) of the GDPR. The relevant legal bases for each specific case are provided in the following paragraphs of this privacy policy.

Withdrawal of your consent to data processing

Many data processing operations are only possible with your explicit consent. You can revoke your consent at any time. The revocation does not affect the lawfulness of the data processing carried out before the revocation.

Right to object to data collection in special cases and against direct advertising (Art. 21 GDPR)

IF DATA PROCESSING IS BASED ON ART. 6(1)(E) OR (F) OF THE GDPR, YOU HAVE THE RIGHT TO OBJECT TO THE PROCESSING OF YOUR PERSONAL DATA AT ANY TIME FOR REASONS ARISING FROM YOUR PARTICULAR SITUATION, INCLUDING PROFILING BASED ON THESE PROVISIONS. THE RESPECTIVE LEGAL BASIS ON WHICH PROCESSING IS BASED CAN BE FOUND IN THIS PRIVACY POLICY. IF YOU OBJECT, WE WILL NO LONGER PROCESS YOUR PERSONAL DATA UNLESS WE CAN DEMONSTRATE COMPELLING LEGITIMATE GROUNDS FOR THE PROCESSING THAT OVERRIDE YOUR INTERESTS, RIGHTS, AND FREEDOMS OR FOR THE ESTABLISHMENT, EXERCISE, OR DEFENSE OF LEGAL CLAIMS (OBJECTION PURSUANT TO ART. 21(1) GDPR). IF YOUR PERSONAL DATA IS PROCESSED FOR DIRECT MARKETING PURPOSES, YOU HAVE THE RIGHT TO OBJECT AT ANY TIME TO THE PROCESSING OF YOUR PERSONAL DATA FOR THE PURPOSE OF SUCH ADVERTISING, INCLUDING PROFILING TO THE EXTENT THAT IT IS RELATED TO SUCH DIRECT MARKETING. IF YOU OBJECT, YOUR PERSONAL DATA WILL SUBSEQUENTLY NO LONGER BE USED FOR DIRECT MARKETING PURPOSES (OBJECTION PURSUANT TO ART. 21(2) GDPR).

Right to lodge a complaint with the supervisory authority

In the event of violations of the GDPR, data subjects have the right to lodge a complaint with a supervisory authority, in particular in the Member State of their habitual residence, place of work, or the place of the alleged infringement. This right exists without prejudice to other administrative or judicial remedies.

Right to data portability

You have the right to have data that we process automatically based on your consent or in fulfillment of a contract handed over to you or to a third party in a standard, machine-readable format. If you request the direct transfer of the data to another controller, this will only be done to the extent technically feasible.

Information, correction, and deletion

You have the right, at any time and free of charge, to obtain information about your stored personal data, their origin and recipients, the purpose of data processing, and, if applicable, the right to correct or delete this data, in accordance with the applicable legal provisions. For this purpose, as well as for any further questions regarding personal data, you can contact us at any time.

Right to restriction of processing

You have the right to request the restriction of processing of your personal data. You can contact us at any time for this purpose. The right to restriction of processing exists in the following cases:

- If you dispute the accuracy of your personal data stored by us, we usually require time to verify this. During the verification period, you have the right to request the restriction of processing of your personal data.
- If the processing of your personal data was/will be done unlawfully, you can request the restriction of data processing instead of deletion.
- If we no longer need your personal data but you require them for the exercise, defense, or assertion of legal claims, you have the right to request the restriction of processing of your personal data instead of deletion.
- If you have objected pursuant to Art. 21(1) of the General Data Protection Regulation (GDPR), a balance between your interests and ours must be weighed. As long as it is not yet clear whose interests prevail, you have the right to request the restriction of processing of your personal data.

If you have restricted the processing of your personal data, except for storage, these data may only be processed with your consent or for the assertion, exercise, or defense of legal claims, or for the protection of the rights of another natural or legal person, or for reasons of important public interest of the European Union or a member state.

SSL or TLS encryption

For security reasons and to protect the transmission of confidential content, such as orders or inquiries that you send to us as the site operator, this page uses SSL or TLS encryption.

You can recognize an encrypted connection by the change in the address line of your browser from "http://" to "https://" and by the lock symbol in your browser line.

When SSL or TLS encryption is activated, the data you transmit to us cannot be read by third parties.

Objection to promotional emails

We hereby expressly prohibit the use of contact data published in the context of website legal notice requirements with regard to sending promotional and informational materials that have not been explicitly requested. The operators of the website expressly reserve the right to take legal action in the event of unsolicited sending of promotional information, such as spam emails.

4. Data collection on this website

Server log files

The provider of the pages collects and stores information in server log files, which your browser automatically transmits to us. These are:

- Browser type and browser version
- Operating system used
- Referrer URL
- Hostname of the accessing computer
- Time of the server request
- IP address

These data will not be combined with other data sources.

The collection of this data is based on Art. 6(1)(f) of the GDPR. The website operator has a legitimate interest in the technically error-free presentation and optimization of its website – for this purpose, the server log files must be recorded.

Inquiry via email, telephone, or fax

If you contact us via email, telephone, or fax, your inquiry, including all resulting personal data (name, inquiry), will be stored and processed by us for the purpose of processing your request. We will not disclose this data without your consent.

The processing of this data is based on Art. 6(1)(b) of the GDPR if your request is related to the performance of a contract or is necessary for the implementation of pre-contractual measures. In all other cases, the processing is based on our legitimate interest in the effective processing of the inquiries directed to us (Art. 6(1)(f) of the GDPR) or on your consent (Art. 6(1)(a) of the GDPR) if it has been requested; the consent can be revoked at any time.

The data you provide to us through contact inquiries will remain with us until you request deletion, revoke your consent to storage, or the purpose for data storage no longer applies (e.g., after completing the processing of your request). Mandatory legal provisions, especially statutory retention periods, remain unaffected.

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